

## **Refund of Fees Policy**

- Fees are non-refundable except where a course does not take place due to poor enrolment.
- In the event of the cancellation of a course refunds will be issued within 20/30 working days of the due start date of the course. In all other circumstances refunds will be issued within 30 working of the due start date of the course.
- 3. In the event of the cancellation of a course payments made by cash / cheque will be refunded into bank accounts. Bank account details and PPS numbers are required to facilitate this payment.